



## **Loomis Express**

E: www.loomis-express.com

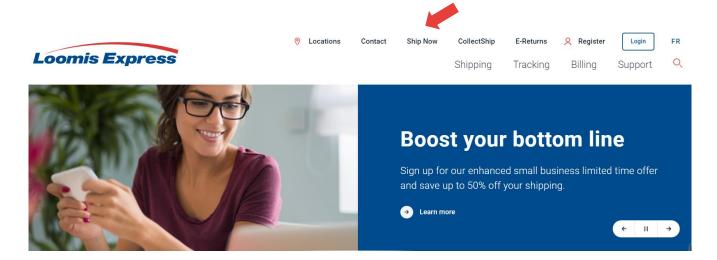
P: 1-855-256-6647

Loomis Express 201 Westcreek Blvd, Brampton, ON 1-855-256-6647

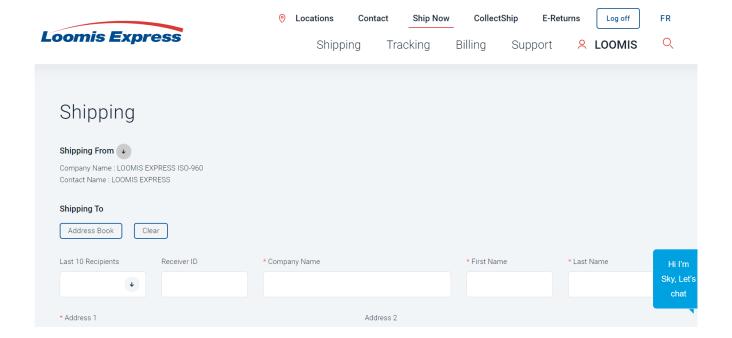


## **CREATE A SHIPMENT**

From the Loomis Express Home Page, select Ship Now from top menu bar.



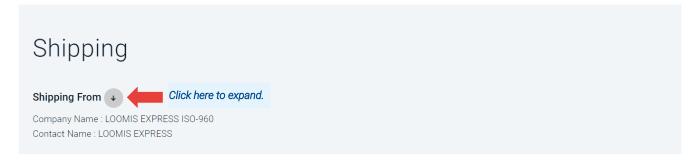
Enter the Loomis Shipping portal and the following home screen will appear.



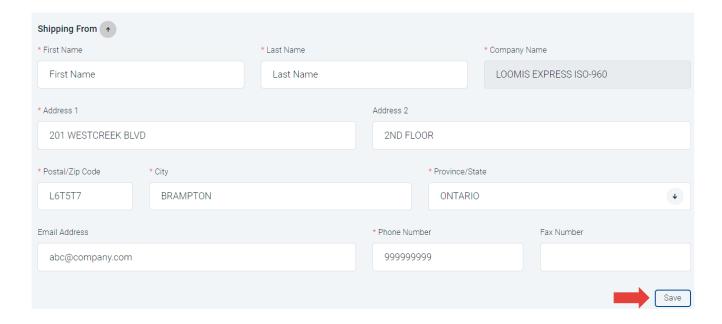


## **Shipping From**

Your account information will automatically appear in the Shipping From section. In case you want to change the Shipping From address for a particular shipment, click on the expand and edit the details.



You will see the default Shipping From information. You can edit the fields and save the updated address.

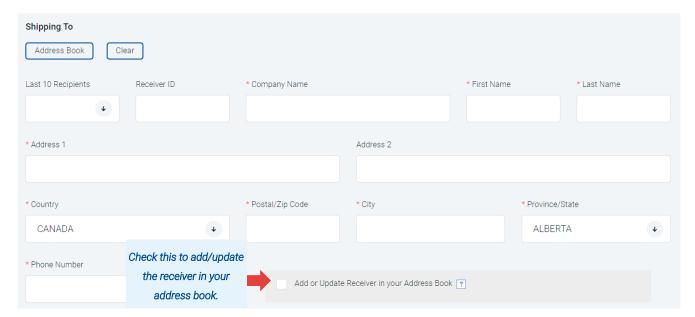


## **Shipping To**

Two options-

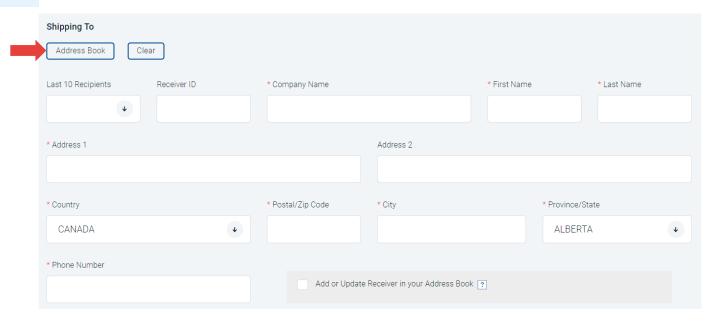
1. **Enter manually**: You can manually enter your recipient's information like Company Name, First/ Last Name, Complete Address and Phone Number.



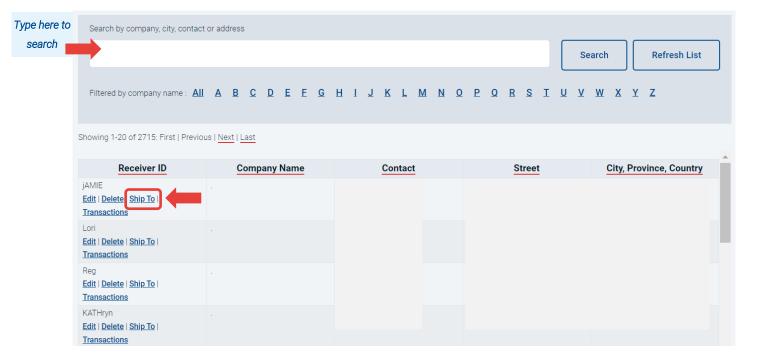


Use address book/Receiver ID: You can easily access the saved recipient's
information by clicking on Address Book button and search the company, city, contact
or address or by entering the Receiver ID. Once searched, click on Ship To to auto
populate the details.

Click here to access the Address Book

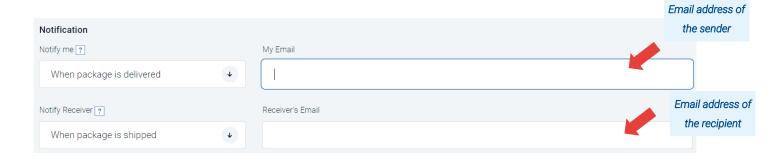






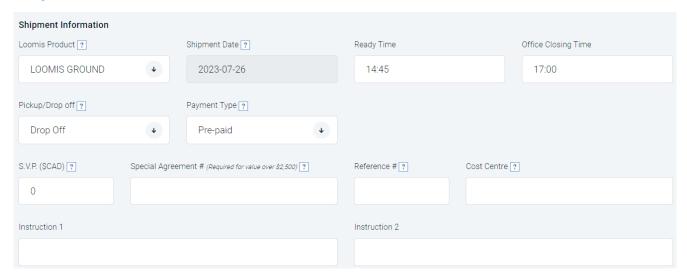
### **Notification**

Loomis Express can send shipment email updates to both the sender and receiver. Select when you would like Loomis Express to send email notifications about your shipment.





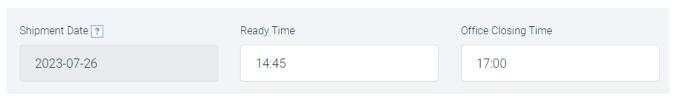
## **Shipment Information**



1. **Loomis Product**: Select the type of Loomis Product (Ground, Express 1800, Express 12:00, and Express 9:00) you want to use for your shipment.

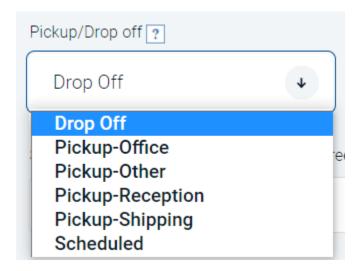


- 2. Shipment Date and Ready Time:
  - a. Shipment Date: Date when the shipment is ready to be shipped.
  - b. **Ready Time**: Time when the shipment is packed and ready to be picked up.
  - c. **Office Closing Time**: Time when your office is closing. This indicates to the driver by when they can come to pick up the shipment.

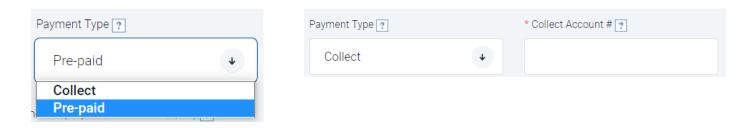




3. **Pickup/Drop off**: Choose the appropriate option from the drop-down menu indicating the location where the shipment is available for the pickup driver. If you choose **other**, please provide information in the Other field provided. If you have a regular daily pick up scheduled with our courier driver, then please select **Scheduled**.



4. Payment Type: prepaid will be selected as default. If you are shipping collect to a Loomis customer, choose Collect from the payment type drop down menu. Enter Loomis Customer collect account # in the field provided.



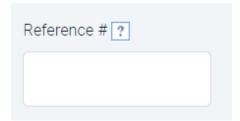
5. **S.V.P** (\$CAD)- Shipment Value Protection: With Loomis Shipment Value Protection you can protect the shipments you value most. The amount declared is the amount necessary to repair or replace a shipment/piece in the event of physical loss or damage. In the Shipment Value Protection (S.V.P) box, a liability surcharge per \$100.00 of the valuation or part thereof will apply to all shipments. If there is no value entered in the S.V.P box, "NIL" must be indicated on the waybill. All shipments with a declared value exceeding \$2,500 (to a maximum of \$5000) must have a preauthorization Special Agreement Number, obtained from the local Loomis Express



branch Customer Service 1-855-2LOOMIS (1-855-256-6647) prior to shipping. This number is to appear in the Special Agreement box on the waybill (refer to section 15 of the Loomis Express Terms and Conditions).



6. **Reference number(optional):** You can assign a reference number to your shipment. This allows you to reference your shipments on shipping reports and invoices. You can also track the shipment with this number. A Reference Number can be alphanumeric. If you've saved a Reference Number with a receiver, it will automatically populate this field when that receiver is selected.

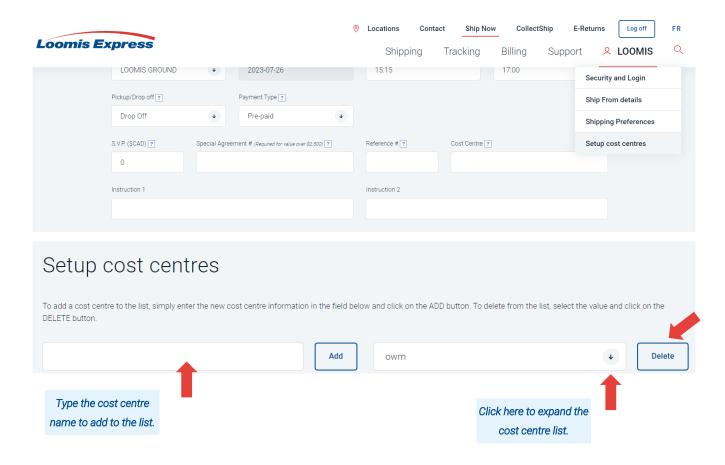


7. Cost Centre: You can assign a Cost Centre to your shipments. This allows you to reference your shipments in Shipping Reports, E-Billing, etc for shipping cost analysis. A Cost Center can be alphanumeric, i.e. "123", "COST", or "123COST". Saving a Cost Centre as part of your profile means this Cost Centre will always appear on the shipment screen as a default. However, receivers that have Cost Centre saved with them will overwrite this default.

Cost Centre ?			



You can add/delete Cost Centres by clicking **Setup cost centres**. Type the Cost Centre in the add bar and click **Add**. If you want to delete the Cost Centre, use the drop down and select the cost centre and click **Delete**.



8. **Instruction 1 & 2**: fields to enter specific delivery instructions such as buzzer #s, no signature required, etc.

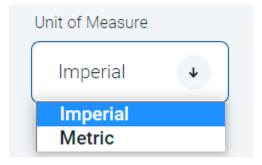


## **Common Package Size**





Unit of Measurement is Imperial by default. But you can also choose Metric units.



Enter the weight and dimensions of your package. If you are shipping an Envelope, just check off the **Envelope** box. If you are shipping more than 1 piece, click the to add multiple pieces.



### **Domestic Service**

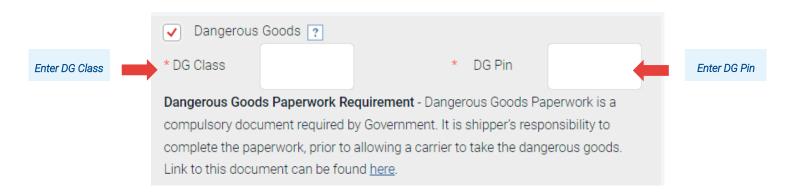
- 1. **Fragile**: Fragile is a service for those packages that need extra attention.
- 2. **Residential Delivery:** Residential is a service Loomis provides for packages being sent to or picked up from a residential area.
- 3. **Chain of Signature**: The shipper may require security control to track shipments from points of origin to destination. Loomis Express will provide manual and electronic security checks allowing visibility and accountability for your shipments. An additional charge will be applied as per the Loomis Express Rates in effect at time of shipping.
- 4. **Saturday Service**: Delivery on Saturday is available for select destinations where the service is offered. Webship will warn you if this service doesn't exist for a particular area.



5. Signature Required: A Shipper may request that Loomis-Express obtain the signature of a recipient within Canada upon delivery. An additional fee, set forth in the Loomis Express Domestic Accessorial Rates in effect at the time of shipping, will be assessed. Loomis Express will obtain, at its sole and unlimited discretion, an electronic signature or other physical acknowledgement of receipt to release without signature upon Delivery. The Shipper must use the Loomis Express Automated Shipping System to initiate a request for this service.

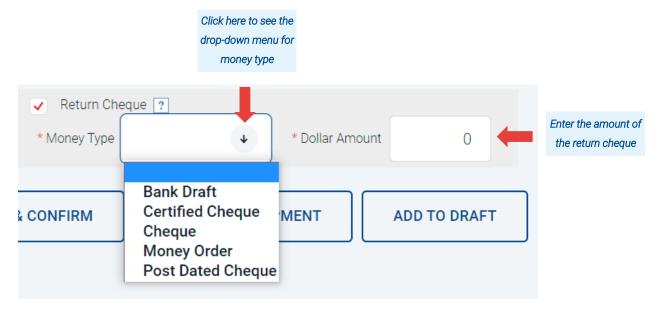
Domestic Service				
Fragile ?	Residential Delivery ?	Chain Of Signature	Saturda Saturda	y Service ?
Signature Required		Dangerous Go	oods ?	
•		Return Cheque	e ?	
View Draft Shipments		REVIEW & CONFIRM	COMPLETE SHIPMENT	ADD TO DRAFT
*By completing this shipment, you agree to <u>Loomis Exp</u>	press's Terms and Conditions.			
	Signature Req	•		
	No Signa	ature Required		

1. Dangerous Goods: Loomis Express can carry acceptable quantities of dangerous goods or hazardous materials disclosed to it. Packages containing Dangerous Goods and Limited Quantities require manual handling and will be assessed and charged accordingly. Service not available to Extended area and agent locations. Please refer to the Dangerous Goods section in our Terms & Conditions for more details.





2. **Return Cheque**: The Loomis Express Return Cheque service will collect payment from the receiver on delivery of shipped goods. This payment will be made payable to the shipper and sent back to them via Return Cheque service. Enter the amount of payment on the Return Cheque waybill and Loomis will accept payment from the receiver in the form of a cheque, post-dated cheque, certified cheque, bank draft or money order before releasing the package/shipment to the consignee. Loomis Express is not responsible for mis issued cheques and NSF/stop payment fees.



Once all the form is filled, you can-

• **Review & confirm**: Preview your rate and transit time before completing your shipment.





# Shipping

SHIPPING FROM					
Contact Name	LOOMIS EXPRESS				
Company Name	LOOMIS EXPRESS ISO-960				
Address	201 WESTCREEK BLVD 2ND FLOOR, BRAMPTON, ONTARIO, L6T5T7				

#### Home

SHIPPING TO		
Company Name	Home	
Contact Name		
Address		
City		
Province/State		
Postal/Zip Code		
Country		
Phone Number		

NOTIFICATION	
Notify me	When package is delivered
My Email	¿DLOOMIS- EXPRESS.COM
Notify Receiver	When package is shipped
Receiver's Email	

#### SEDVICE SELECTION

		Weight	Length		Height	Din
			F	PACKAGE	INFORMAT	ΓΙΟΝ
S-						
	Co	st Centre				
	Re	ference #			196854	
	Sp	ecial Agreer	ment #			
	S.\	V.P. (\$CAD)			0	
	Co	llect Accour	nt#			
	Pa	yment Type			Pre-paid	d
	Pic	ckup/Drop o	ff		Drop Of	f
	Of	fice Closing	Time		17:00	
	Re	ady Time			16:18	
	Sh	ipment Date	9		2023-07	7-26

SHIPMENT INFORMATION

Loomis Product

PACKAGE INFORMATION						
	Weight (lbs)	Length (in)	Width (in)	Height (in)	Dim Weight (lbs)	Special Handling
1	0.9	1	1	1	0.9	

LOOMIS GROUND

#### NOTIFICATION Notify me When package is delivered @LOOMIS-My Email EXPRESS.COM Notify Receiver When package is shipped

SERVICE	CEI	ECT	ION
SERVICE	SEL		O N

Receiver's Email

	RATE
Freight Charge	\$0
Fuel Surcharge	\$0
GST/HST	\$ 0.00
PST/QST	\$ 0.00
Total (CAD)	\$ 0.00
Delivery Day(s)	1
Total Weight (lbs)	0.9

Total	Rill	ina	W	ein	ht	- 1	n	a	lhe

Reference #

TRANSIT TIME	
Transit time	1 day (s)
Estimated Delivery Date	2023-07-27

PACKAGE INFORMATION	

196854

	Weight (lbs)	Length (in)	Width (in)	Height (in)	Dim Weight (lbs)	Special Handling
1	0.9	1	1	1	0.9	

The rates displayed are an estimated amount.

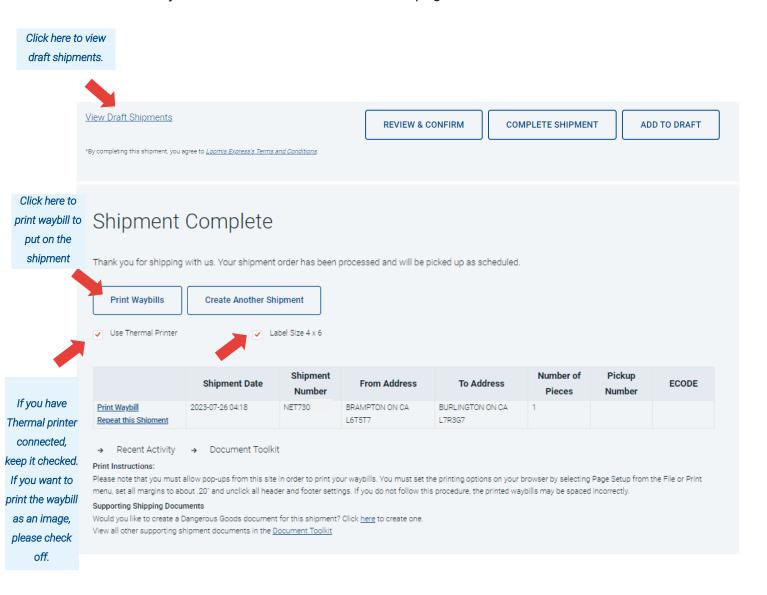
Back

Complete Shipment

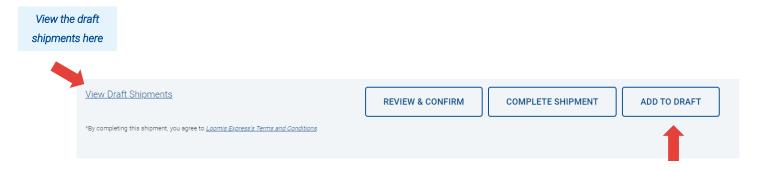
**Print** 



Complete Shipment: Follow the on-screen instructions to print your shipping label. Print your
waybill by clicking on the Print Waybill button. This will open a new window where you must
make sure your printer settings are correct. Follow the Print Setup instructions to make sure
the entire waybill fits on one half of a letter size page.



• Add to Draft: You can add the information to a draft and save it for later.





# **CONTACT US**

	https://www.loomis-express.com/loomship/en  Key on-line tool for tracking your parcel (Live Chat), creating a shipment, learning		
Website	more about our services and products, ordering supplies and other useful tools such as calculating a shipment rate or your volumetric weight, and printing a		
	waybill using our WebShip.		
Customer Service	Phone: 1-855-2-LOOMIS, that is 1-855-256-6647 Live Chat: Use the Live Chat button on the bottom right-hand side on the Loomis Home page General inquiries, track & trace, rate inquiries		
	Phone: 1-877-549-3638		
Technical Support	Email: <a href="mailto:servicedesk@loomis-express.com">servicedesk@loomis-express.com</a> Key contact for all your technical support for our WebShip, Laser System, and API applications.		
	Phone: 1-866-662-0021		
Accounting	Email: <a href="mailto:customer.care@loomis-express.com">customer.care@loomis-express.com</a> Key contact for Invoice inquiries, disputes, payment options		
	Email: <u>claims@loomis-express.com</u>		
Claims	To submit a claim for a lost or damaged parcel, please email your claim form,		
	cost invoice, waybill or manifest.		







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